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Chris Haslego President Cheresources, Inc.

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Content Based Chemical Engineering

#### SPECIAL NOTES FOR NEW USERS OF EZZE GAGE

## WARRANTY

The author is not liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance or use of this material. All technical application software is inherently complex and users are cautioned to verify the results.

#### TERMINOLOGY

In the EZZE GAGE program there is some terminology used which may not be familiar to you. Definitions and significance of calculated parameters can be found in the references listed below or the tutorial.

#### TECHNOLOGY

This module does Measurement System Analysis (I.e. Gage Study) of measurement devices used in your process. The methods used are the "Range Method" and the ANOVA (Analysis Of Variance) two-way, fixed effect model with replications. Whereas range IS statistically acceptable for short term, quick studies when zeroing in on changes to a measurement system. The ANOVA is the most accurate method for quantifying repeatability and reproducibility and allows for variability of interactions between appraisers and parts. Ultimately, that which is acceptable to the customer governs in most cases. The user should refer to to the MSA manual (MSA3), your customer's or your Quality Assurance Manual or internet(ref below ) for more information.

#### REFERENCES

#### **BOOKS OR MANUALS (FREE)**

http://www.itl.nist.gov/div898/handbook/index.htm AND DataMyte Handbook, A practical guide to computerized data collection for Statistical Process Control. http://www.ab.com/events/pressrel/9603/960319.html

## INTERNET SITES

| www.isixsigma.com                              | good reference & forum                                     |
|--|--|
| http://yeivier.20m.com/statistics/MSA/MSA.html | Excellent and complete article covers theory that you need |
| http://www.aigusa.com/index.asp                | organization + excellent reference material                |

## PLEASE NOTE:

NOTE: THE PROGRAM DOES NOT REQUIRE THE STATISTICS "TOOLPAK" ADD-IN IT REQUIRES ONLY THE STANDARD EXCEL FUNCTIONS, EZZE GAGE DOES THE "MATH"

- 1 USERS NOT FAMILIAR WITH SPC SHOULD REFER TO OTHER SOURCES FOR MORE DETAILED INFORMATION TO ENSURE THE PROPER INTERPRETATION OF DATA PROVIDED BY THE EZZE GAGE TEMPLATE
- 2 READ "TUTORIAL" BEFORE USING THE EZZE GAGE PROGRAM

4 DATA ENTRY CELLS ARE HIGHLIGHTED



CALCULATED DATA IS HIGHLIGHTED

## PLEASE ENTER DATA THROUGH THE KEYPAD PAGE

# SHEETS THIS PROGRAM

READMEFIRSTTHIS PAGETUTORIALTHEORY & IKEYPADDATA ENTRGAGER&RSAMPLEDATA(3)RANGE & A'ANOVASAMPLEDATA(2)ANOVA WOIRANGEAVGREPORTREPORT FCANOVAREPORTREPORT FCRANGECHARTGRAPH OF FCWHISKERSTACKEDCHARTGRAPHDATAFILEDATA FILE FDATATABFILESAMPLE DATA

THIS PAGE THEORY & HOW TO USE THE PROGRAM DATA ENTRY AND PROGRAM KEYPAD RANGE & AVERAGE WORKSHEET ANOVA WORKSHEET REPORT FOR RANGE & AVERAGE REPORT FOR ANOVA GRAPH OF APPRAISER READINGS SAME SAME DATA FILE FOR GRAPHS SAMPLE DATA FOR GAGE STUDIES

5 GO TO THE TUTORIAL NEXT -IT'LL GIVE YOU A "QUICK START BUT BE SURE TO GET REFERENCE BOOKS TO HELP YOU USE THIS PROGRAM

#### HOW TO USE EZZE GAGE

EZZE GAGE is very simple to use - basically everything you need to do is on the KEYPAD

You have completed your gage study and are ready to analyze your data YOUR 1st STEP

1 IN THE KEYPAD DATA TABLE YOU ENTER DATA IN THE BLUE

SQUARES

- 2 FOR THE PROGRAM TO WORK YOU REQUIRE MEASUREMENT DATA, USL AND LSL THE BALANCE OF THE INFORMATION TO DOCUMENT IS FOR RECORDS
- 3 ONCE THE DATA IS ENTERED LEFT CLICK THE "GO" BUTTON , GRAPHS, REPORTS ARE COMPLETED READY TO FORMAT &/OR PRINT

YOU WLL NOTICE ONE NON TYPICAL GRAPH (IE STACKED) I PREFER TO LOOK AT ONE STACKED CHART TOSEE IF THERE IS DATA CORRELATION FOR APPRAISERS RATHER THEN LOOK AT SEVERAL CHARTS IF CORRELATION GOOD LINES TRACK CLOSELY

- 4 TO PRINT YOUR REPORT LEFT CLICK THE BUTTON FOR THE REPORT YOU REQUIRE
- 5 GRAPHS ARE IN THE REPORTSAND CAN BE PRINTED INDIVIDUALLY USING EXCEL

SUPPORT

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## TUTORIAL

# We must determine the uncertainty of our measurement systems before we can compare, control or optimize our manufacturing processes.

Gages must be accurate (calibrated) and precise (capable) if they are to provide useful information An accurate gage will, on average, report the specimen's actual dimension. The words "on average" are unsettling, and they should be. A non-capable (imprecise) gage will return widely differing slightly out of specification, the gage may pass it. If the piece is slightly within specification, the gage may reject it. Hence the need for a means of determining gage capability. Two methods are presented in this program. **BEFORE WE GET INTO THE PROGRAM WE SHOULD DISCUSS THE "WHAT"** "WHY" AND "WHEN" OF GAGE VARIATION STUDIES.

#### WHAT IS IT?

A study to determine the capability of the measurement process and how much variation is introduced into the product by the measurement process itself. In essence, we will be calculating the percentage of the engineering (product) specification that is consumed by measurement variability. As strange as it may seem, the measurement process is one of the major

It is often assumed that measurements are exact. However, every part of the measurement process (instruments (gage), operators, methods, environment) introduces variation into the measurement. In some cases there is more variation in the measurement process then in the parts (process) being measured. This is why in determing gage accuracy we are looking at "REDEATABLICTY" (variation due to the accuracy measurements I.e. the ability of different operators to produce the same measurement results on the same part using the same gage).

#### WHY DO IT?

1. To determine the amount of variation due to the measurement process (gage and operator)

2. To compare measurement variation with engineering tolerance (is there a problem

3.To compare amount of measurement variation between different gages.

4. To determine if measurement variation is a problem and if so find a solution

(is more training required for operators, do instruments require maintenance o

replacement, are procedures correct, environmental changes required (lab hot?))

5. To use as justification for gage purchasing and planning decisions.

6. Reduce variation and improve Cpk by improving the measurement process.

#### WHEN?

a key parameter or process is not capable

a key parameter is out of control and no special cause can be found A gage needs to be evaluated to determine if it is suitable for use in the process The measurement process is thought to be a major contributor to overall process variation. Through the use of the methods contained herein one can determine if it is or not and how much it is contributing

There are many methods cited in literature that can be used to perform Gage R&R :-

- 1. ANalysis Of Variance (ANOVA) method
- 2. Average and range method.
- 3. Within part variation (WIV) method
- 4. Automotive Industry Action Group (AIAG, Southfield, MI) method
- 5. Short Range method for non-destructive testing
- 6. Short range method for destructive testing

- 7. Long range method for non-destructive testing
- 8. Long range method for destructive testing
- 9. The instantaneous method (one appraiser for equipment variation only)

The most common methods used are the two used in this program - ANOVA and the range and average methods.

#### **RANGE & AVERAGE METHOD**

The Range and Average Method computes the total measurement variability, and allows the total measurement system variability to be separated into repeatability, reproducibility and part variation,

#### Repeatability:

Variation in measurements when an operator measures identical characteristics on the same part using the same measuring instrument.

#### Reproducibility:

Variation in measurements when different operators measure identical characteristics on the same part using the same measuring instument.

To quantify repeatability and reproducibility using the average and range method, multiple parts, appraisers (operators), and trials are required. The recommended method is to use 10 parts, 3 appraisers and a minimum of 2 trials, for a total of 60 measurements.

#### CALCULATIONS RANGE ANDAVERAGE

There are two methods used to calculate variation values in the Range and Average (GAGER&RSAMPLEDATA) Sheet . Method 1 uses "D2" values whereas Method 2 use "K" factors which include a 5.15 (90%) multiplier which is removed when required by the program. The main equations for both methods are listed on the Range and Average sheet and both give ~ same answers which should not be a surprise. The Method 1 values are used to check Method 2 values but are not used for the final report. The "new" MSA handbood lists"K" values with the multiplier factor removed but ultimately you arrive at the same results.

Before we look at ANOVA we should look at the following template It will make the ANOVA discussion more understandable.

#### GAGE STUDY PROCEDURE TEMPLATE

1.0 Purpose: To describe a step by step process for the evaluation of measurement systems.

- 2.0 References:
- 3.0 Definitions:
- 3.1 Bias-The difference between the observed value and the reference value.
- 3.2 Repeatability- the variation in measurements obtained with one measurement instrument when used several times by one appraiser while measuring the identical characteristic
- on the same part. 3.3 Reproducibility- the variation in the average of the measurements made by different appraisers using the same measuring instrument when measuring the identical
- characteristic on the same part
- 3.4 Stability-the total variation in the measurements obtained with a measurement system on the same parts when measuring a single characteristic over an extended time period.
- 3.5 Linearity- the difference in the bias values through the expected operating range of the ga
- 3.6 Discrimination(resolution) the ability of the measurement system to detect and indicate
- small changes in the characteristic. 3.7 Gage- generic term for all Measuring and Test Equipment

#### 4.0 Responsibility

- 4.1 Process and Design engineers identify what equipment needs to be evaluated. All gages in the control plan are evaluated using this procedure and the MSA
- 4.2 The quality control manager is responsible for choosing trained individuals, evaluation the results, choosing the samples, and providing an environment consistent with

MSA requirements. In addition, the quality control manager is responsible fo the overall integrity of the study.

5.0 Safety/Environmental Instructions:

5.1 Safety helmets, glasses and shoes must be worn at all times in designated area:

5.2 Obtain MSDS sheet for disposal, storage, and safety instuctions for any

chemicals used to perform the MSA

6.0 Equipment/Tooling:

6.1 All reference standards must be NIST Traceable

6.2 Equipment as described in customer control plan

7.0 Procedure:

7.1 There shall be procedures for the use of all gages in the study

7.2 There shall be documented training records to ensure that all appraisers are trained

on the proper use of the gages in the study.

7.3 Ensure the gage has the correct discrimination. The resolution must be at least

one-tenth of the six sigma value of the tolerance.

7.3.1 For example if the tolerance is .0031ä to .0033ä then the resolution of the gage .

must be capable of reading in increments of .000002ä

7.3.2 Use consistent units of measure. Avoid conversions (i.e. Inches to millimeters)

7.4 Ensure the stability of the measurement system, taking into account:

7.4.1 The environment including:

7.4.1.1 Is the measuring system influenced by temperature/humidity fluctuations(i.e.

expansion coefficients for gage blocks/calipers)?

7.4.2 Does the system need to be cleaned on a regular basis?

7.4.3 Is the system subject to wear over time?

7.4.4 Does the system need a 'warm-up' period (for electronic gages)?

7.4.5 Consult ownerâs manual or procedure for additional sources that could affect stability.

7.5 Conduct long term stability studies at the discretion of the quality assurance manager.

7.5.1 The QA Manger will consider:

7.5.1.1 Cost of the study

7.5.1.2 Customer requirements

7.5.1.3 Time to perform the study

7.5.1.4 The availability of other gages

7.6 Determine the bias.

7.6.1 Measure one sample on the NIST reference instrument.

7.6.2 Measure the same sample 10 times using the gage being evaluated.

7.6.3 Calculate the average of the 10 readings.

7.6.4 Bias = observed average - Reference Value. This means that the observed

measurements will be on the average +/- the bias of the reference value.

7.7 Convert the Bias to a percentage of the tolerance by multiplying 100 and

dividing by the tolerance. If the bias is large look for:

7.7.1 Error in the master

7.7.2 Worn Components

7.7.3 Instrument made to the wrong dimension

7.7.4 Instrument measuring the wrong characteristic

7.7.5 Instrument not calibrated

7.7.6 Instrument used improperly

7.7 Determine the linearity

7.7.1 determine the range of use of the measurement system.

7.7.1.2 For example a scale may have the capability of taking measurements from 0 to 100 pounds, but IS USED from 50 to 70 pounds. Linearity must be determined in the

range of 50 to 70 pounds.

7.7.2 perform 7.6.1 - 7.6.2 exempt repeat the process at the low end of the range, mid range and upper range.

7.7.3 Use formula in 7.6.4 but substitute Linearity for bias and repeat for all three measuremen

7.8 If using an automated gage, or user influence is not a factor the reproducibility does not need to be performed.

7.9 Samples are chosen that represent the entire operating rage of the gage in the study.

7.9.1 Each appraiser measures the same part of the same sample. Where the measurement is supposed to be taking place is indicated on the sample to ensure

all operators are measuring the same part.

7.9 Determine gage repeatability and reproducibility using three appraisers

and record information on gage R&R worksheet.

7.9.1 If Gage R&R greater than 30% the fill out (NON COMPLIANCE REPORT) AND TAKE ACTION.

7.9.2 If Gage R&R is between 11-30% fill out N (MARGINAL SHOULD MONITOR & CONSIDER ACTION)

- 7.9.3 If Gage R&R is 10% or less the gage is acceptable
- 7.10 If repeatability is large compared to reproducibility look for:
- 7.10.1 The gage may need maintenance
- 7.10.2 The gage may be redesigned to be more rigid
- 7.10.3 The clamping or location of the gage needs to be improved
- 7.11 If reproducibility is large as compared to repeatability look for:
- 7.11.1 Operator training
- 7.11.2 Accuracy of procedures
- 7.11.3 Calibrations on the gage are not clear
- 8.0 Statistical Techniques/calculations:
- 8.1 See procedure (ONE SHOULD BE AVAILABLE) for selection and interpretation of control cl
- 8.2 Acceptance criteria for gage R&R is taken from ASQ Automotive Statistical Process Contrc

9.0 Records

#### ANOVA METHOD

The analysis of variance method (ANOVA) is the most accurate method for quantifying repeatability and reproducibility. In addition, the ANOVA method allows the variability of the interaction between the appraisers and the parts to be determined.

The ANOVA method for measurement assurance is the same statistical technique used to analyze the effects of different factors in designed experiments. The ANOVA design used is a two-way, fixed effects model with replications.

Table 5. Two-Way ANOVA Table.

| Source of<br>Variation               | Sum of<br>Square<br>s | Degrees<br>of<br>Freedom | Mean<br>Square              | F Statistic                      |
|--------------------------------------|-----------------------|--------------------------|-----------------------------|----------------------------------|
| Appraiser                            | SSA                   | 8-1                      | $\frac{h22}{1-n} = h2M$     | $\overline{F} = \frac{MS4}{MSE}$ |
| Parts                                | SSB                   | b-1                      | $MSB = \frac{SSB}{b-1}$     | $F = \frac{MSB}{MSE}$            |
| Interaction<br>(Appraiser,<br>Parts) | SSAB                  | (a-1)(b-1)               | 369- <u>89</u><br>(r-39-1)  | $F = \frac{M5AB}{M5E}$           |
| Gage<br>(Error)                      | SSE                   | ab(n-1)                  | $MSE = \frac{SSE}{ab(n-1)}$ |                                  |
| Total                                | TSS                   | N-1                      |                             |                                  |

$$SSA = \sum_{i=1}^{a} \frac{(Y_{i})^{2}}{bn} - \frac{Y_{i}^{2}}{N}$$

$$SSB = \sum_{j=1}^{b} \frac{(Y_{j})^{2}}{an} - \frac{Y_{i}^{2}}{N}$$

$$SSAB = \sum_{i=1}^{a} \sum_{j=1}^{b} \frac{(Y_{b})^{2}}{n} - \frac{Y_{i}^{2}}{N} - SSA - SSB$$

$$TSS = \sum_{i=1}^{a} \sum_{j=1}^{b} \sum_{k=1}^{a} Y_{bk}^{2} - \frac{Y_{i}^{2}}{N}$$

$$SSE = TSS - SSA - SSB - SSAB$$

a = number of appraisers,

b = number parts,

n = the number of trials, and

N = total number of readings (abn)

The table and equations above form the basis of this part of EZZE GAGE. The important key to ANOVA is the fact that variances can be divided up, that is, partitioned. Remember that the variance is computed as the sum o squared deviations from the overall mean, divided by n-1 (sample size minus one). Thus, given a certain n, the variance is a function of the sums of (deviation) squares, or SS for short. Partitioning of variance tables are prepared by this program. The tables ARE NOT LOCKED - becareful in this area

When conducting a study, the recommended procedure is to use 10 parts, 3 appraisers and two trials.

One thing to remember in doing your ANOVA TEST - Each mean square is an estimate subject to sampling error. In some cases the estimated variance will be negative or imaginary. In these cases, the estimated variance is zero. IN THESE CASES "EZZE GAGE" AUTOMATICALLY MAKES THIS CHANGE AND TO ENSURE YOU ARE AWARE OF THIS CHANGE THE NUMBER (0) WILL BE BLUE!

Underlying structure of ANOVA: Hypotheses

# The F Distribution

- · Mean is one statistic for hypothesis testing
- · Variance is another
- The F test (R.A. Fisher) is the ratio of two
- independent estimates of the same population variance

$$F_{obt} = \frac{\text{variance estimate 1 of } \sigma^2}{\text{variance estimate 2 of } \sigma^2}$$

### Characteristics of the F Distribution

- · Can only have positive values
- · Positively skewed
- · Median is ~1
- · Family of curves, one for each
- combination of two df
- · One-tail test, critical value in right tail.

# Two sources of variability

1. Variability within each group

Within-groups sum of squares (SS<sub>ab</sub>)

2. Variability between the groups

Between-groups sum of squares (SS<sub>B</sub>)

F Ratio

$$F_{obt} = \frac{s_{\beta}^2}{s_{\pi'}^2} = \frac{\sigma^2 + \text{IV effects}}{\sigma^2}$$

The larger the effect of the independent variable, the larger the value of F.

F - Test (REF http://simon.cs.vt.edu/SoSci/working/ANOVA\_//)

The **F test** statistic is computed by dividing the  $MS_{within}$  into the  $MS_{wetween} / MS_{within}$ ). It is a ratio of two estimates of variance. The *F*-test can be used to test the null hypothesis that none of the variance in the dependent variable is due to group effects. In order to do this, there are two assumptions:

 The groups are independently drawn from a normal distribution
 The population variance is identical to the variances within each group (This assumption is termed homoscedasticity. When population variances differ, they are termed heteroscedastic.)

Research hypotheses often involve inferences from sample data about the equality of means of two populations in which case the t or z distributions are appropriate for testing for significant differences. If comparisons involve assessment of sameness vs. difference in three or more means, the F distribution andANOVA are instead used. The term "analysis of variance" to evaluate differences of means may seem a little confusing. This seeming misleading term is explained by the fact that the goal of ANOVA is to determine whether there is a difference among a set of means but because there are more than two means under consideration, the way to make this judgment is to evaluate the variance among those means compared with the variance within each subsample. To make these comparisons, it is necessary to compare for differences in the number of cases comprising the variances that are compared. The Between SS is divided by its number of freedom (k - 1); similarly, the Within SS is divided by its number of degrees of freedom (N - k). If the F ratio is large so as to warrant rejecting the null hypothesis, then

Use of the F distribution to test for differences among three or more means requires making the assumptions that random, independent samples be drawn from two normal populations that have the same variance. In actual practice, however, the F-test has beer found to work well even when these assumptions are not met unless the departures from those assumptions are very large. The *F*-ratio distribution is nonsymmetric (see the figure below).[Q: Do we deliver on this?? XXX] The *F*-distribution's shape depends upon the degrees of freedom associated with the numerator and denominator. If the computed *F*- ratio is larger than the critical value (this critical value is found in an *F*-distribution table in the back of most statistics books) associated with a particular alpha level (e.g., 0.05, 0.01, 0.001), then we can reject the null hypothesis and conclude that there are group effects.

In order to use an F distribution table you must calculate the degrees of freedom for the mean sum of squares (both the MS "between" and "within"). After calculating these values, go to the F distribution table. The degrees of freedom for the numerator (MSbetween) are located across the top of the table. The degrees of freedom for the denominator (MSwithin) are located down, along the left-hand side of the F distribution table. Find the critical value associated with the degrees of freedom for the numerator and denominator by finding the intersection of the two in the F distribution table. If the computed F-ratio is larger than the critical value associated with a particular alpha level, then we can reject the null hypothesis and conclude that there are group effects.

#### INTERPRETATION OF DATA IN THE REPORT

#### AIAG guidelines for gage R & R table

0/ **T**-1-----

| % Tolerance<br>% Study Var          | %Contribution   | System is    |
|-------------------------------------|-----------------|--------------|
| 10 % or less                        | 1% or less      | Acceptable   |
| 10% - 30%                           | 1% - 9%         | Marginal     |
| 30% +                               | 9% +            | Unacceptable |
| Graph patterns with low measuring s | ystem variation |              |
| Graph                               | Pattern         |              |

| R-bar            | small average range   |
|------------------|---|
| X-bar            | nattow control limits many parts out of control                                     |
| By part          | very similar individuals across all operators<br>& obvious difference between parts |
| By operator      | straight horizontal line  |
| operator by part | overlaid lines  |

#### EZZE GAGE MACROS

| MACRO    | ACTION             | BUTTON      |
|----------|--------------------|-------------|
| ctrl + z | LOADS DATA         | RUN         |
| ctrl + a | PRINT ANOVA REPORT | PRINT ANOVA |
| ctrl + g | PRINT GAGE REPORT  | PRINT GAGE  |

| KEY PAD AREA |  |  |
|--------------|--|--|
|              |  |  |
|              |  |  |
|              |  |  |

|          | GAGE USED |           | FIN       | GER    |           | MODEL #   | M MC      | DUSE   |           | UNITS     | HHU       |        |
|----------|-----------|-----------|-----------|--------|-----------|-----------|-----------|--------|-----------|-----------|-----------|--------|
|          |           |           | PROCESS I | LSL =  | 0.6       |           | PROCESS ( | JSL =  | 1         | ASSET #   | 999E      |        |
|          | 1         | 2         | 3         | 4      | 5         | 6         | 7         | 8      | 9         | 10        | 11        | 12     |
| Operator | A =       |           | GANDALF   |        | B =       |           | FRODO     |        | C =       |           | SAURON    |        |
| Part #   | 1st Trial | 2nd Trial | 3rd Trial | Part # | 1st Trial | 2nd Trial | 3rd Trial | Part # | 1st Trial | 2nd Trial | 3rd Trial | Part # |
| 1        | 0.65      | 0.6       |           | 1      | 0.55      | 0.55      |           | 1      | 0.5       | 0.55      |           | 1      |
| 2        | 1         | 1         |           | 2      | 1.05      | 0.95      |           | 2      | 1.05      | 1         |           | 2      |
| 3        | 0.85      | 0.8       |           | 3      | 0.8       | 0.75      |           | 3      | 0.8       | 0.8       |           | 3      |
| 4        | 0.85      | 0.95      |           | 4      | 0.8       | 0.75      |           | 4      | 0.8       | 0.8       |           | 4      |
| 5        | 0.55      | 0.45      |           | 5      | 0.4       | 0.4       |           | 5      | 0.45      | 0.5       |           | 5      |
| 6        | 1         | 1         |           | 6      | 1         | 1.05      |           | 6      | 1         | 1.05      |           | 6      |
| 7        | 0.95      | 0.95      |           | 7      | 0.95      | 0.9       |           | 7      | 0.95      | 0.95      |           | 7      |
| 8        | 0.85      | 0.8       |           | 8      | 0.75      | 0.7       |           | 8      | 0.8       | 0.8       |           | 8      |
| 9        | 1         | 1         |           | 9      | 1         | 0.95      |           | 9      | 1.05      | 1.05      |           | 9      |
| 10       | 0.6       | 0.7       |           | 10     | 0.55      | 0.5       |           | 10     | 0.85      | 0.8       |           | 10     |

06/09/04

Aillo Aggins

|                         | GAGE REPEATABILITY AND REPRODUCIBILITY DATA SHEET - #4004 GASKET MATERIAL LINE 1<br>ANOVA - METHOD |                 |               |             |                       |  |               |           |           |                       |             |           |
|-------------------------|--|-----------------|---------------|-------------|-----------------------|--|---------------|-----------|-----------|-----------------------|-------------|-----------|
|                         | EZZE GAGE - YOUR COMPANY NAME HERE   |                 |               |             |                       |  |               |           |           |                       |             |           |
|                         | MEASUREMENT DEVICE FIN   |                 | FIN           | GER         |                       | MODEL #  | мма           | DUSE      |           | UNITS                 | HHU         |           |
|                         |  |                 | PROCESS LSL = |             | 80                    | L  | PROCESS USL   |           | 1         |                       |             |           |
|                         | 1  | 2               | 3             | 4           | 5                     | 6  | 7             | 8         | 9         | 10                    | 11          | 12        |
| Operator                | A =  |                 | GANDALF       |             | в =                   | Î de la companya de | FRODO         |           | C =       |                       | SAURON      |           |
| Part#                   | 1st Trial  | 2nd Trial       | 3rd Trial     | Totals      | 1st Trial             | 2nd Trial  | 3rd Trial     | Totals    | 1st Trial | 2nd Trial             | 3rd Trial   | Totals    |
| 1                       | 0.65   | 0.6             |               | 1.25        | 0.55                  | 0.55   |               | 1.1       | 0.5       | 0.55                  |             | 1.05      |
| 2                       | 1  | 1               |               | 2           | 1.05                  | 0.95   |               | 2         | 1.05      | 1                     |             | 2.05      |
| 3                       | 0.85   | 0.8             |               | 1.65        | 0.8                   | 0.75   |               | 1.55      | 0.8       | 0.8                   |             | 1.6       |
| 4                       | 0.85   | 0.95            |               | 1.8         | 0.8                   | 0.75   |               | 1.55      | 0.8       | 0.8                   |             | 1.6       |
| 5                       | 0.55   | 0.45            |               | 1           | 0.4                   | 0.4  |               | 0.8       | 0.45      | 0.5                   |             | 0.95      |
| 6                       | 1  | 1               |               | 2           | 1                     | 1.05   |               | 2.05      | 1         | 1.05                  |             | 2.05      |
| 7                       | 0.95   | 0.95            |               | 1.9         | 0.95                  | 0.9  |               | 1.85      | 0.95      | 0.95                  |             | 1.9       |
| 8                       | 0.85   | 0.8             |               | 1.65        | 0.75                  | 0.7  |               | 1.45      | 0.8       | 0.8                   |             | 1.6       |
| 9                       |  | 1               |               | 2           | 1                     | 0.95   |               | 1.95      | 1.05      | 1.05                  |             | 2.1       |
| 10                      | 0.6  | 0.7             | ليبيها        | 1.3         | 0.55                  | 0.5  |               | 1.05      | 0.85      | 0.8                   |             | 1.65      |
| TUTALS                  | 8.3<br>CI 8400002  | 8.25            | STIMA         | 10.55       | CI IN 40 DA2          | 1.5  | CUMP          | 15.35     | 8.25      | 8.3<br>272.0025       | U           | 10.00     |
|                         | SUMOPP2  | 213.9023        | JUWA          | 10.00       | 50w0r*2               | 233.0223   | SUMP          | 10.30     | SUMOPYZ   | 273.9023<br>2 WAY AND | A TABLE     | 10.00     |
|                         | DO NOT ENTE  | R #S IN THIS BC | X THEY ARE EN | TERED BY TH | F PROGRAM             | 1  | #OF TRIALS(n) | 2         |           | VALUE                 | FSTATISTIC  |           |
|                         |  | SUMOP/2         |               |             | SUMOP                 |  | # OF PARTS(B) | 10        | PARAMETER |                       |             | PARAMETER |
|                         |  | 273,9025        | OPERATOR      | Ą           | 16.55                 | 273,9025   | TOTAL READIN  | 60        | SSA       | 0.048                 | 18.58064516 | FA        |
|                         |  | 235.6225        | 0.2.02        | в           | 15.35                 | 235.6225   | OPERATORS(A   | 3         | SSB       | 2 058708333           | 177.09319   | FB        |
| MEASUREME               |  | 273.9025        |               | с           | 16.55                 | 273.9025   |               |           | SSAB      | 0.103666667           | 4.458781362 | FAB       |
| NT                      |  |                 | -             |             |                       |  |               |           | TSS       | 2.249125              |             |           |
| PARAMETERS              |  |                 |               |             |                       | 1  |               |           | SSE       | 0.03875               |             |           |
|                         | 1  |                 | 1             |             |                       |  |               |           | MSE       | 0.001291667           |             |           |
|                         |  |                 | -             |             |                       |  |               |           | MSA       | 0.024                 |             |           |
|                         | AVERAGE  | 261.1425        |               | TOTAL OPERA | 48.45                 |  |               |           | MSB       | 0.22874537            |             |           |
|                         |  |                 |               |             |                       | -  |               |           | MSAB      | 0.005759259           |             |           |
|                         |  | 0.050655        |               |             |                       |  |               |           |           |                       |             |           |
|                         |  | ANOVA TABL      |               |             | MEASU                 | REMENT UNIT A  | NALYSIS       |           | 1         |                       |             |           |
| F                       |  | OF              | SQUARE        |             |                       |  |               |           | % STUDY   | %                     |             | 1         |
| RATIO                   | SQUARE   | FREEDOM         | s             | м           | EASUREMENT U          | JNIT   | STANDARD      | DEVIATION | VARIATION |                       | VARIANCE    |           |
|                         |  |                 |               |             |                       |  | STD           | 5.15*STD  |           |                       |             |           |
| 18.58064516             | 0.024  | 2.0000          | 0.0480        |             | REPEATABILITY         | (  | 0.0359        | 0.1851    | 16.44     | 2.70                  | 0.001291667 |           |
|                         |  |                 |               |             |                       |  |               |           |           |                       |             |           |
| 177.09319               | 0.22874537   | 9               | 2.058708333   |             | REPRODUCIBILIT        | TY   | 0.0149        | 0.0770    | 6.84      | 0.47                  | 0.00022338  |           |
|                         |  |                 |               |             |                       |  |               |           |           |                       |             |           |
| 4.458781362             | 0.005759259  | 18              | 0.103666667   | INTERAC     | TION (OPERATO         | R&PARTS)   | 0.0955        | 0.4918    | 43.68     | 19.08                 | 0.00912037  |           |
|                         | 0.001291667  | 30              | 0.03875       |             | R & r                 |  | 0.1031        | 0.5311    | 47.17     | 22.25                 | 0.010635417 |           |
| MEASUREMENT SYSTEM PART |  |                 |               |             |                       | RT VARIATION   | 0.4028        | 0.0028    | 00.40     | 77.75                 | 0.027464252 |           |
| (Vp)                    |  |                 |               |             |                       | 0.1928   | 0.9928        | 00.10     | 11.15     | 0.037164352           |             |           |
|                         |  |                 |               | TOTAL MEAS  | UREMENT SYSTE<br>(Vt) | EM VARIATION   | 0.2186        | 1.1260    |           |                       | 0.047799769 |           |
|                         |  |                 |               |             |                       |  |               |           |           | I                     |             | 1         |
|                         |  |                 |               |             |                       |  |               |           |           |                       |             |           |



| ANOVA GAGE TEST REPORT              |                                      |  |  |  |  |  |   |  |  |  |  |
|-------------------------------------|--------------------------------------|--|--|--|--|--|---|--|--|--|--|
| YOUR COMPANY LIMITED                |                                      |  |  |  |  |  |   |  |  |  |  |
| YOUR CITY, STATE                    |                                      |  |  |  |  |  |   |  |  |  |  |
| TEST CO                             |                                      |  |  |  |  |  |   |  |  |  |  |
| INSTRUMENT                          | FINGER                               | •  | MODEL                                  | M MOUSE  |  | ASSET #  | 999E  |  |  |  |  |
| SUPPLIER<br>PURCHASED               |                                      |  |  | MAINTENANCE<br>RECORD                                    |  |  |   |  |  |  |  |
| # APPAISERS                         | 3                                    | -  | # OF PARTS                             | 10   |  | # OF TRIALS  | 2   |  |  |  |  |
| PART<br>DESCRIPTION                 |                                      |  |  | TEST<br>PROCEDURE  |  |  |   |  |  |  |  |
| ANALYSIS                            | SUMMARY                              |  |  |  |  |  |   |  |  |  |  |
| APPRAISER                           | AVERAGE                              | POPULATION   | RANGE                                  | SOURCE   | ESTIMATED  | ESTIMATED  | %   |  |  |  |  |
|                                     | READING                              | SIGMA  |  |  | SIGMA  | VARIANCE   | OF TOTAL  |  |  |  |  |
| A<br>B<br>C<br>TOTAL                | 0.8275<br>0.7675<br>0.8275<br>0.8075 | 0.177315508<br>0.214767316<br>0.195660151<br>0.340365516 | 0.045<br>0.045<br>0.025<br>0.038333333 | REPEATABILITY<br>REPRODUCIBILITY<br>INTERACTION<br>R & R | 0.035939764<br>0.01494589<br>0.09550063<br>0.103128157 | 0.001291667<br>0.00022338<br>0.00912037<br>0.010635417 | 12.14495593<br>2.10033736<br>85.75470671<br>100 |  |  |  |  |
| GAGE REPOR                          | T - CHARTS                           | _  |  |  |  |  |   |  |  |  |  |
|                                     | RANGE CH                             | IART   |  |  | RUN  | CHART  |   |  |  |  |  |
| 0.14 -                              |                                      |  |  | 1.20   |  |  |   |  |  |  |  |
| 0.12                                |                                      |  |  | 1.00   | <u> </u>   |  | <b>*</b>  |  |  |  |  |
| 0.1                                 | <b>* *</b>                           |  |  | 0.80   |  | $ \longrightarrow $                                    |   |  |  |  |  |
| 80.0<br>80.0                        |                                      |  | RANGE                                  | 0.60 B   |  | <u>/</u>   |   |  |  |  |  |
| 0.04                                | <u>*   \   ** **</u>                 | *****  | 1                                      | 0.40   | ¥_   |  |   |  |  |  |  |
| 0.02                                | <del>/\\\\\\</del>                   | + + + + + + + + + + + + + + + + + + +                    | +                                      | 0.20   |  |  |   |  |  |  |  |
| + + + + +<br>+ <b>+ + + + + +</b> + | * * * * * *                          | * 0 0 0 0 0  | · <b>•</b> i                           | 0.00   | 2 3 4 5  | 6 7 8  | 9 10  |  |  |  |  |
|                                     | APPRAISERS                           |  |  |  | PA   | ЯТ <b>я</b>  |   |  |  |  |  |
|                                     |                                      |  |  |  |  |  |   |  |  |  |  |
| ANOVA                               | REPORT                               |  |  |  |  |  |   |  |  |  |  |
|                                     | 501                                  |  |  | DEGREES  | MEAN   | F  | 1   |  |  |  |  |
|                                     | 500                                  | NOL .  | SQUARES                                | FREEDOM  | SQUARE   | RATIO  |   |  |  |  |  |
|                                     | APPR/                                | AISERS   | 0.048                                  | 2  | 0.024  | 18.58064516  |   |  |  |  |  |
|                                     | PAI                                  | RTS  | 2.058708333                            | 9  | 0.22874537   | 177.09319  |   |  |  |  |  |
|                                     | APPRAISEF<br>INTER                   | RS - PARTS<br>ACTION                                     | 0.103666667                            | 18   | 0.005759259  | 4.458781362  |   |  |  |  |  |
|                                     |                                      |  |  |  |  |  |   |  |  |  |  |
|                                     |                                      |  |  |  |  |  |   |  |  |  |  |
| GAGE I                              | REPORT                               | =  |  |  |  |  |   |  |  |  |  |
|                                     |                                      | VARIATION  | %                                      | %  | VARIANCE   | SIGMA  | %   |  |  |  |  |
| DEDEAT                              |                                      |  |  | CONTRIBUTED  | EST  | EST  | ENG. TOL.                                       |  |  |  |  |
| REPEAT                              |                                      | 0.185089787  | 16.43850543                            | 2.702244606  | 0.001291667  | 0.035939764  | XXXXX   |  |  |  |  |
| INTERA                              |                                      | 0.076971334  | 6.836107548                            | 10.09026514  | 0.00022338   | 0.01494589   |   |  |  |  |  |
| R &                                 | 3 R                                  | 0.531110006  | 43.0010773                             | 22 24993341  | 0.00912037   | 0.09550063   | XXXXX   |  |  |  |  |
| PAF                                 | RTS                                  | 0.992819985  | 88.1759982                             | 77.75006659  | 0.037164352  | 0.19278058   | XXXXX   |  |  |  |  |
|                                     |                                      |  |  |  |  |  |   |  |  |  |  |
|                                     |                                      |  |  |  |  |  |   |  |  |  |  |
|                                     |                                      |  |  |  |  |  |   |  |  |  |  |
|                                     |                                      | DATE   | 06/09/04                               | PREPARED BY  | Bilbo 1  | Baggins  |   |  |  |  |  |

# **RANGE CHART**



# **RUN CHART**



# WHISKER CHART



# STACKED CHART

